



METROPOLITAN TRANSPORTATION COMMISSION
SERVICE AUTHORITY FOR FREEWAYS AND EXPRESSWAYS

SCOTT HAGGERTY, CHAIR
Alameda County

August 17, 2009

ADRIENNE J. TISSIER, VICE CHAIR
San Mateo County

Addendum No. 1

TOM AZUMBRADO
*U.S. Department of Housing
and Urban Development*

to

Request for Proposal
For the Call Box System Maintenance
Dated July 28, 2009

TOM BATES
Cities of Alameda County

DEAN J. CHU
Cities of Santa Clara County

Dear Contractor:

DAVE CORTESE
Association of Bay Area Governments

This letter is Addendum No. 1 to the Call Box System Maintenance Request for Proposal (RFP) dated July 28, 2009. Deleted text is shown in strike-through format and added text is shown in italicized format. The RFP is revised as follows:

CHRIS DALY
City and County of San Francisco

BILL DODD
Napa County and Cities

DORENE M. GIACOPINI
U.S. Department of Transportation

FEDERAL D. GLOVER
Contra Costa County

ANNE W. HALSTED
*San Francisco Bay Conservation
and Development Commission*

STEVE KINSEY
Marin County and Cities

SUE LEMPERT
Cities of San Mateo County

JAKE MACKENZIE
Sonoma County and Cities

JON RUBIN
San Francisco Mayor's Appointee

BIJAN SARTIPI
*State Business, Transportation
and Housing Agency*

JAMES P. SPERING
Solano County and Cities

AMY WORTH
Cities of Contra Costa County

KEN YEAGER
Santa Clara County

STEVE HEMINGER
Executive Director

ANN FLEMER
Deputy Executive Director

<u>Addendum</u> <u>Item</u>	<u>Reference</u>	<u>Change(s)</u>
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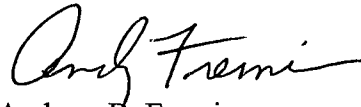
1	Request for Proposal, Appendix A, Section III, Call Box Maintenance Tasks, Task A Corrective Maintenance, paragraph 2, page 14 & 15	Upon notification that a call box is out of service from CHP, CAC, MTC SAFE, or the maintenance computer, Contractor shall determine the cause and if due to general failure of the call box, Contractor shall take the necessary action to restore it to a good operating condition, including the repair or replacement of parts, components and mountings as needed. Activities falling within the definition of corrective maintenance that were reported, <i>excluding bridge or tunnel call boxes</i> , shall be completed by 1700 hours on the following work day of second full workday following the repair request, regardless of whether foundation work is required. For events reported on a Friday, holiday or weekend, the call box shall be repaired by 1700 hours on Tuesday following notification of the event. Contractor shall provide <i>sufficient</i> management and field staff <i>sufficient</i> to perform repairs on call boxes within the established time periods. Should the Contractor not be able to meet these specified timeframes, Contractor must notify MTC SAFE project manager in writing and the reasons why such repairs shall be delayed.
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<u>Addendum Item Continued</u>	<u>Reference</u>	<u>Change(s)</u>
2	Request for Proposal, Appendix A, Section III, Call Box Maintenance Tasks, Task A Corrective Maintenance, #2. Tunnel and Tube Call Boxes, page 15	Activities falling within corrective maintenance for the tunnels or tubes shall be performed at the earliest opportunity, but no more than the timeline set above. Contractor shall coordinate with Caltrans' personnel at the Caldecott Tunnel to schedule all required nighttime bore closures and maintenance <i>no more than two days or 48 hours from notification of event.</i> Additional coordination with Caltrans may be needed to repair tunnel boxes involving power or SCADA. Should the Contractor notice failures of the AC power supply or SCADA communication system, the contractor must notify the MTC SAFE Project Manager and Caltrans immediately.
3	Request for Proposal, Appendix A, Section III, Call Box Maintenance Tasks, Task C Knockdown and Vandalism Repairs, pages 17 & 18	Maintenance repairs and/or replacements required as a result of damage by vandalism, or other willful acts, collisions, and other such causes (including insect intrusion) will be performed by Contractor. If damages are reported by 0800 hours on a workday, Contractor shall have the call box, excluding bridge or tunnel call boxes, placed back in service, and restored to its original site type by 1700 hours on the same day second full workday regardless of whether foundation work is needed. If damages are reported after 0800 hours, Contractor shall have the call box back in service by 1700 hours on the following workday. If foundation work is required, Contractor shall have the call box placed back in service by 1700 hours on the second workday following notification. For events reported on a holiday or weekend, the call box shall be repaired by 1700 hours on the first workday following the notification. In some cases, knockdown and vandalism repairs may be needed as soon as possible because of a potential hazard. The MTC SAFE Project Manager or its partner agencies shall notify Contractor of such events.
4	Request for Proposal, Appendix B-1, Section A, Flat Rates, #3 Timeliness of Corrective and Non-Preventive Repairs, page 29	This measure will rate the Contractor on the timeliness of call box repairs, <i>excluding bridge and tunnel call box repairs</i> , and will be based on the percentage of repairs occurring within the period specified in the Appendix, Section II.A and II.C and summarized below. Contractor shall use computer generated, time and date stamped trouble tickets as well as maintenance management reports of time and date of forced maintenance calls for reporting timeliness of call box repairs. All repairs falling under Task A and Task C <i>excluding bridge or tunnel call boxes and</i> regardless of whether foundation work is necessary shall be completed by 1700 hours on the following day of notification of repairs <i>second full workday following the repair request.</i> , exclusive of notifications on Fridays, holidays and/or weekends of which shall be completed by 1700 hours on the following Tuesday.

The remaining provisions of the Request for Proposal, dated July 28, 2009, remain unchanged.

Any questions concerning this addendum to the RFP should be directed to Stefanie Pow, SAFE Project Manager, at (510) 817-5965 or <spow@mtc.ca.gov>.

Sincerely,

A handwritten signature in black ink, appearing to read "Andrew B. Fremier".

Andrew B. Fremier
Deputy Executive Director, Operations

SH: sp

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